



Boots on the Ground: Advancing Veteran Directed Care Through Collaboration and Innovation

Agenda

- **Welcome and Session Overview (10 min)**
- **AgeGuide and GWAAR Intro (10 min)**
- **Roundtable Discussion (35 min)**
- **Closing (5 min)**

Session Speakers



Lucinda Hurt, Director of Veteran Directed Care, AgeGuide Northeastern Illinois



Lisa Drouin, VA Programs Manager, Greater Wisconsin Agency on Aging Resources (GWAAR)

Welcome and Session Overview

Goals:

- Facilitate discussion and collaboration
- Identify challenges, solutions and recommendations

Session Plan:

- Please sign in at your table with your contact information
- Facilitated topical discussions at tables
- Summary and contacts to be shared afterward

DON'T FORGET TO SIGN IN SO WE HAVE YOUR EMAIL



Greater Wisconsin Agency on Aging Resources Introduction

GWAAR Mission

Our mission is to deliver innovative support to aging agencies and contracted partners as we work together to promote, protect, and enhance the well-being of older adults, adults with disabilities, and their caregivers.



Minnesota

VISN 12

- ★ VA FACILITY
- Community Based Outpatient Clinic

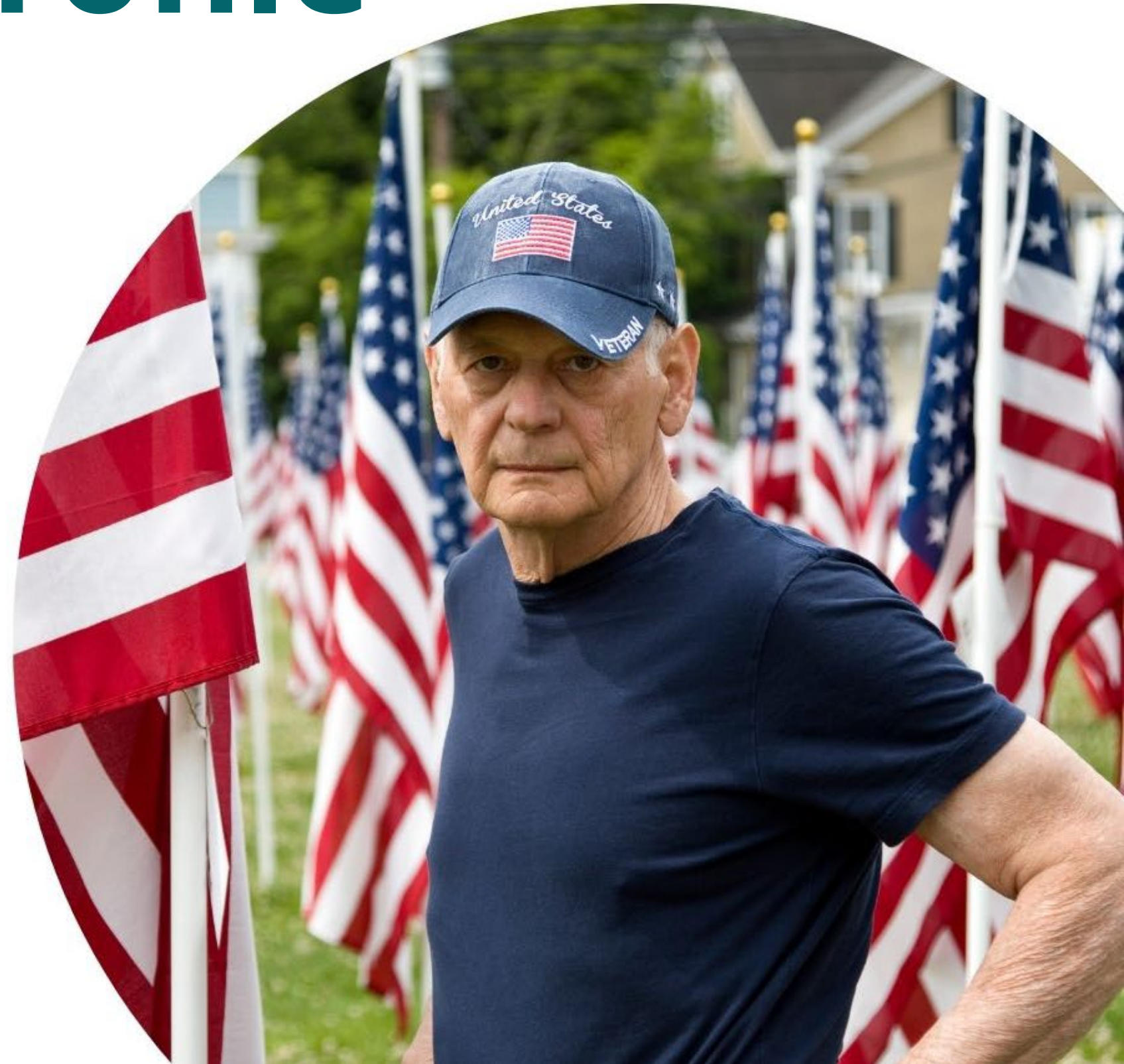


GWAAR Service Area

Serving 5 VAMCs
across
Wisconsin,
Minnesota and
Illinois

GWAAR Program Profile

- **Part of the original VDC Pilot**
- **215 Active Veterans**
- **Staffing-6 Care Coordinators, 1 Program Assistant, 1 Director**
- **Caseload Size 30+**



AgeGuide Introduction



Mission

Support

We provide supportive services through the **Older Americans Act** and **Veteran Directed Care**.

Connect

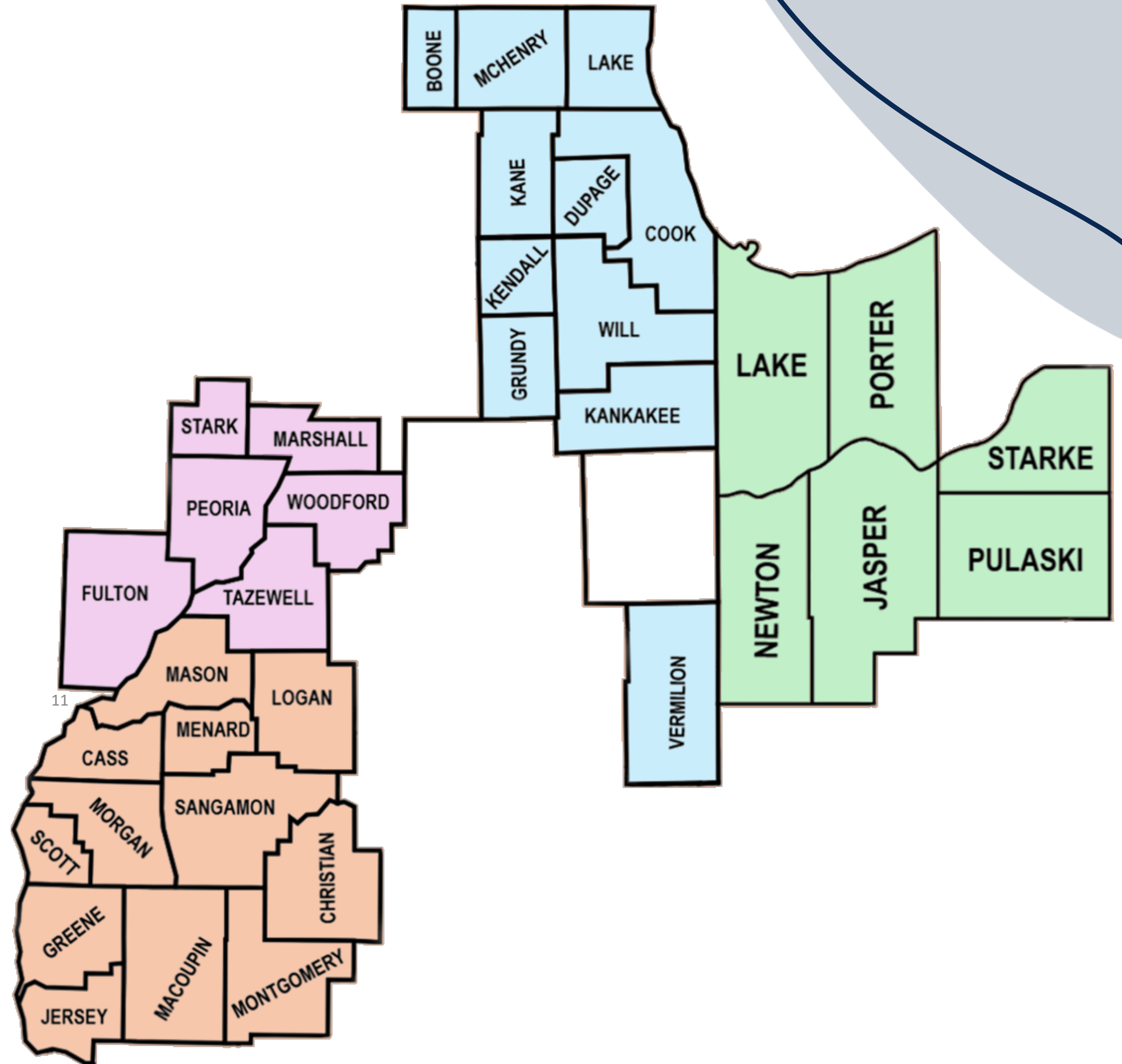
We connect people to trusted resources that support aging at home and in community.

Advocate

We challenge ageism and shape policies that make life better as we age.

AgeGuide VDC Service Area

- 5 VAMCs
- 3 "Spokes"
- 4 Areas
- 2 States



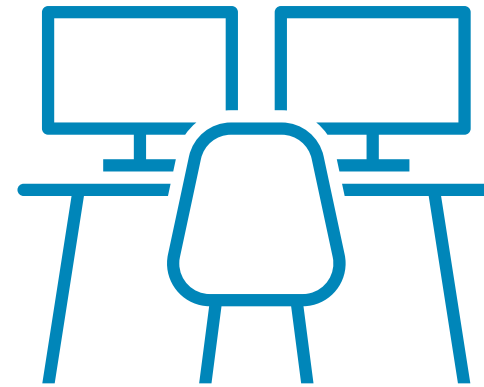
AgeGuide Program Profile



**Program
Size: 172
Veterans**



**Part of the
Original VDC
Pilot**



**Staffing Size:
7 Full Time
Employees**



**3 Spoke
Agencies**



**Caseload
Size: 25-35**

Roundtable Discussions



Roundtable Discussion

1. Staffing and caseload structure
2. FMS/Billing
3. Direct vs. Hub and Spoke
4. Communication
5. Database and Information Systems

Questions:

- What is working well?
- What is not working?
- What ideas will move what's not working to working well?

Session Summary

- Don't forget to sign in!
- Leave one group summary sheet on the table.
- A summary and list of contacts will be sent afterward.
- **STAY CONNECTED!**





Any Questions?

Contact Information



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**To Learn More
& Find Resources:**



Contact Information



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